

New Streamlined Central Registration a Benefit



Libby Schwade

Libby Schwade lives in Lime Springs with her husband Dean and two year old daughter Brooke and works at Crestwood High School as an English teacher. With baby number two on the way, this young working mom appreciates anything that can save her a little time.

As a resident of Lime Springs, Libby enjoys the convenience of being able to see Annette Johnson, ARNP at the Lime Springs Medical Clinic. Libby stated, "Even though the clinic is not open every day of the week, I can still call the Lime Springs Clinic Monday thru Friday, 7:30 am to 5:00 pm and can speak to a receptionist who will schedule my appointment either at the Lime Springs or Cresco Clinic. When the Lime Springs Clinic is not open, Annette Johnson sees patients at the Cresco Medical Clinic."

For her obstetrical care and delivery, Libby's physician is Dr. Tanya Vreeke. Libby noted that she has been pleasantly surprised with a new central registration service at the Cresco Medical Clinic and Regional Health Services of Howard County (RHS HC) stating, "I love how the registration process for clinic appointments, lab and x-ray has been streamlined. With my first pregnancy I had multiple ultrasounds and lab tests, which meant checking in and waiting at each of those departments. Now I check in at one place for all tests and appointments. When I am called to the lab or x-ray, they are prepared for whatever test I am to receive. This is so much more convenient and saves me time and frustration. I really appreciate the planning and development of this new service."

David Hartberg, CEO of RHS HC stated, "The new central registration process is a result of just one of the strategic planning goals set forth by RHS HC to improve operational efficiencies for the benefit of the people and communities we serve. We asked for patient opinions through surveys, as well as listening to comments received from individuals like Libby Schwade, and made the necessary changes to our processes in order to improve patient care at RHS HC."

For more information on services offered at the Cresco and Lime Springs Medical Clinics and RHS HC, visit our web page at www.rhshc.com or call 563-547-2101.

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